

On or After July 31, please follow these instructions to get logged on for the first time.

- Go to <https://www.hilltopnationalbank.com> If your username and/or password is prefilled, or if you have the webpage saved in your favorites, please press the F5 key on your computer to refresh the browser. You should see a new log in screen.
- Your existing User ID will be converted to the new system and will now be **all lower case**.
 - If your user name has a space, the space will be removed
 - If your user name is more than 22 characters long, it will be truncated to the first 22 characters.
 - If your user name is less than 6 characters long, you will be prompted to change it.
- Your Password will NOT be converted to the new system. The first time you log in, your temporary password will be the last 6 digits of your Social Security Number.
 - Please note the minimum password requirements are: must be 8-17 characters, one upper case letter, one lower case letter, one number, and one special character.
- You will be prompted to answer 3 challenge questions. There are multiple questions to choose from in each of the drop-down menus. Use unique answers for each question.
- The first time you log in, you will have the option to enroll in E-Statements. You will have options to Enroll Now, Decline, or Ask Me Later.

****IMPORTANT** ANY account on which you are an authorized signer will now be viewable in Online Banking by default. Please contact a New Accounts Representative to discuss any changes that you may want to make prior to July 31. Please call (307) 265-2740 or (800-473-0615 from out of area).**